

Owings Mills Animal & Bird Hospital

Health Maintenance Plan PLUS

The plan has been designed to provide quality care for your pet and at the same time allowing substantial discounts off of veterinary services and products. Listed below are the provisions and exclusions for the plan.

Discount: Services Discounted

100% Vaccinations *deemed appropriate by the veterinarian for the first year, usually 3 sets are given at designated intervals, including: Distemper/parvo/lepto(4 sera types) Bordetella, Parainfluenza, Lyme Vaccine, Influenza Vaccine, Periodontitis Vaccine and Rabies Vaccination*
Only one complete set of vaccines is included, delays brought about by scheduling conflicts will incur additional fees for additional vaccinations

20% ... All Medical Services, Emergencies, Radiology, Outpatient Services, Medications Administered, Anesthesia, Surgery, Dentistry, Hospitalization

25% Lab Fees

100% SPAY or NEUTER SURGICAL FEE (Routine) (<1 year old)
*Includes: pre-operative blood work, pre-operative medications, anesthesia, hospitalization, antibiotic injection, and surgery. Other surgical options provided at 20% discount, **post surgical medications dispensed not included, but are discounted.***

10% Grooming, Boarding

25% Medications, Pharmacy Items and OTC items

15% Heartworm and Flea Prevention

5% Prescription Foods

Included Services

(These two exams) DOG

ONE FREE SICK EXAMINATION (not associated with vaccination)

SAVINGS \$ 128.25

ONE FREE SEMI-ANNUAL WELLNESS EXAMINATION during the 12-month enrollment period.

These discounts will stay in effect for the term of enrollment. The prices for all services are subject to change, although any adjustments will be uniform in nature. Coupons and specials are discounts off of regular prices and will not be added to existing plan discounts, however the greater of the two discounts will apply.

UNLIMITED NAIL TRIMS AT NO CHARGE (Technician performed, uncomplicated)

FREE BATH WITH ANY BOARDING (2 days minimum)

Exclusions:

Services that are not available at OMABH.

Vaccinations, heartworm testing and heartworm prevention are limited to discounts only when they are due during the calendar year.

The services of a specialist who is called in to examine or conduct a procedure in the hospital.

Referrals to an outside specialist. The use of a specialist in veterinary medicine is common and their services are not covered under the plan.

It is understood that some veterinary services may not be available at the hospital at all times.

Although the hospital does provide emergency services there are times when the doctor is unavailable

LIMITATIONS

Post surgical medications after spay or neuter are not included in plan, however they are discounted 25%

All surgical options such as laser, dental treatments and extractions are offered at a discounted rate of 20%

If surgical complications or irregularities occur, you may be charged for them. These include, but are not limited to anesthetic complications, cryptorchidism, pregnancy and heat. They are not included, but are discounted.

Only one complete set of vaccinations can be given in one calendar year.

The plan only covers services offered at the OMABH. Referral to specialists is outside the plan. Plan discounts can't be combined with any other discounts/specials.

Plan is for 12 months, non-refundable, non-transferable, non-cancelable. Commitment is for 12 monthly payments. Renewal of the plan under our continuation of coverage is automatic and requires your authorization. The plan will terminate unless authorization for transfer to the adult program is authorized.

Renewal is guaranteed (When payment is made timely)

Renewal fees must be authorized before the plan expires or renewal is declined. We send three monthly reminder notices prior to expiration.

Enrollment:

Patients can be enrolled in the program at any time with the approval of the doctor. Patients who have obvious problems of an immediate nature will not be enrolled in the plan until their problems are stabilized and the doctor approves enrollment. Each patient must be examined prior to enrollment in the plan. The plan must be paid for in full before taking effect. During the period covered by the plan all invoices must be paid promptly at the time of discharge. No extended billing is possible. If the patient is discharged with an open bill or has a check returned for insufficient funds then no more services will be available until the account is brought up to date. If an account is sent to collections then all services and products will be billed at full price. The responsible party agrees to pay for any collection expenses.

The plan fee is non-refundable, non-transferable and non cancellable once it has begun. Significant penalties are incurred for non-payment (Early termination fee \$125.00, collection fees additional, and all discounted fees revert to regular charges)

There is no limit to the amount that can be saved with this plan

Cost of Plan

You will have a joining fee and then an easy monthly payment for 12 months. For details call our office.

Due at inception Joining fee and first monthly payment

Must be put on credit card on file for automatic payments on a monthly basis

The plan can be paid in its entirety at the time of inception.